

The Windsor Essex Ontario Health Team is comprised of over 45 healthcare organizations, community support services, hospitals, home and community care providers, lived experience partners, and primary care providers providing services in urban and rural settings.

We value and are committed to working with our lived experience partners in our quest for a coordinated healthcare and community support system for all members of our diverse population.

We are seeking a full-time

Health System Integrated Lead / Project Manager

to be part of this dynamic Ontario Health Team

This position reports to the Transformation Project Lead for Windsor Essex Ontario Health Team (WEOHT).

JOB SUMMARY:

The Health System Integration Lead / Project Manager works closely with key stakeholders in Windsor-Essex to support the evolution of system and resource integration within the WEOHT. The role supports the development and delivery and/or integration of healthcare navigation related programs and services in collaboration with WEOHT partners through a co-design, patient-centered lens.

RESPONSIBILITIES:

- Supports continuous improvement of evidence based, customer/patient focused guidelines, performance measures, standards and best practices, consistent with Ontario Health and Ontario Health Team directions
- Acts as a liaison between key stakeholders such as Primary Care, Mental Health & Addictions, Hospitals, Community Support Agencies, etc and the Ontario Health Team
- Brings expertise in implementation, clinical adoption, project and change management, quality improvement and evaluation to initiatives undertaken by working groups within the WEOHT
- Engages and collaborates with a variety of health care professionals within to support the collection and measurement of projects and initiatives
- Supports performance measurement to ensure activities address client/patient needs and goals and priorities
- Community and stakeholder engagement to define performance management and quality improvement plans
- Reviews best practices and collaborates with similar roles in other OHTs across the province
- Develops planned approaches to meet community needs and health system priorities
- Develops performance and quality improvement frameworks for the priority projects and other projects supporting the OHT building blocks
- Supports the transition process for all stakeholders, including developing change management strategies where required
- Other ad hoc duties as assigned

SKILLS:

- Excellent skills in MS Office 365: Word, Excel, PowerPoint, Teams, Outlook & related project management software
- Demonstrated proficiency in completing large scale projects and change initiatives
- Ability to navigate challenging, crucial conversations and manage conflict resolution during the life cycle of projects and other priorities
- Ability to work under pressure and manage competing deadlines
- Strong organizational and time-management skills
- Ability to work independently with highly developed problem-solving skills
- Excellent interpersonal, verbal, written and listening skills
- Ability to interact on a professional basis with diverse stakeholders
- Proven ability to maintain discretion/confidentiality

QUALIFICATIONS:

- University degree in a health care related discipline (Health Sciences or Health Information Management) or equivalent education and experience (masters level preferred)
- Certification in Project Management is an asset
- 3+ years' experience working in healthcare management
- Experience in collaborative work and leading projects in healthcare (hospital, primary care and/or community environment)

- Demonstrated ability to liaise with internal and external stakeholders to ensure coordination of project and information exchange
- French language proficiency an asset

TRAVEL:

- Valid Ontario driver's license with access to own vehicle. Travel may be required throughout the Windsor Essex OHT region.

OTHER:

- Non-union, full-time
- Competitive benefits and pension plan

If you are interested in applying for this position, please email your resume directly to

Kathryn Leferman
Executive Transformation Lead
Windsor-Essex Ontario Health Team

weohtteam@weoht.ca

Posting Number: WEOHT1

Application deadline: April 12, 2024

Windsor Regional Hospital is an equal opportunity employer. In accordance with the Accessibility for Ontarians with Disabilities Act, 2005, upon request, accommodation will be provided by WRH throughout the recruitment, selection and/or assessment process to applicants with disabilities.